Market Update

9 November 2012

Superstorm Sandy

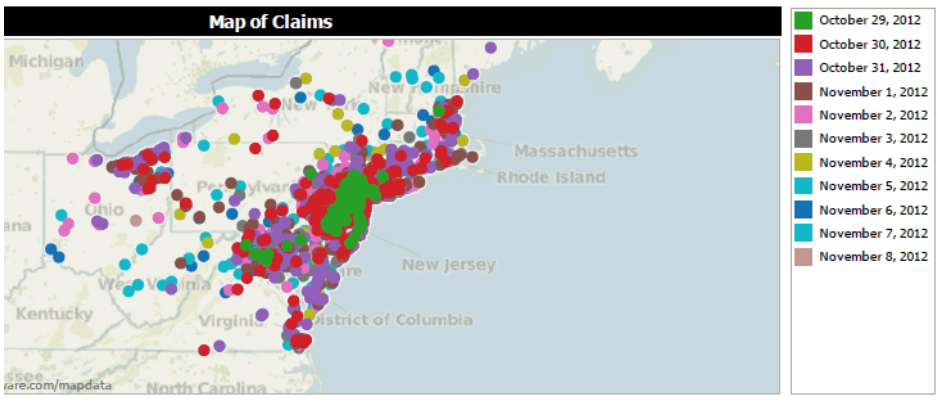
Ten days after Superstorm Sandy ravaged New York and New Jersey, conditions remain difficult for residents, businesses and Crawford adjusters accessing claims.

The biggest challenge for our adjusters remains travel delays due to a major fuel shortage, fuel rationing and infrastructure damage.

The northeast storm, Athena, with winds of approximately 60 miles per hour combined with rain, snow and flood has further complicated our response efforts. Sadly, many properties that escaped damage from Sandy have not been so lucky after Athena's strong winds and snow.

We continue to monitor the number of field adjusters deployed to affected areas and maintain constant contact with our field force to balance caseloads and maximise efficiency.

Crawford continues to receive a large number of claims and our experienced CAT, GTS® and Marine & Transportation adjusters, as well as our Contractor Connection, managed repair network are working tirelessly to help homeowners and businesses. We will add further adjusting resource as and when required.



Crawford has produced a detailed paper regarding the "on the ground" situation following Sandy. Copies are available on our website or by contacting lynn.cufley@crawco.co.uk.

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